

Speaker biographies

Dr William Moyes, Executive Chairman, Monitor

William (“Bill”) Moyes was appointed as Executive Chairman of Monitor in December 2003.

Bill has had a varied career in the public and private sectors. He joined the Civil Service in 1974 in the then Department of the Environment and was a member of the economic secretariat in the Cabinet Office between 1980 and 1983. Subsequently he held a variety of posts in the Scottish Office, including in finance, education, agriculture & fisheries and health. In the last of these posts he was Director of Strategy and Performance Management in the Management Executive of the NHS in Scotland.

He joined the British Linen Bank (a wholly-owned subsidiary of the Bank of Scotland), initially on secondment, in 1994. In 1996, he was appointed a Director of the British Linen Bank and, when it was absorbed into the Bank of Scotland, Bill was appointed as Head of the Infrastructure Investments Department.

Stephen Thornton - Chief Executive, The Health Foundation.

Stephen Thornton is chief executive of The Health Foundation, an independent charity that wants to make the quality of healthcare in the U.K. the best it can be. Working with others, it is helping to shape a future healthcare system that offers safe, effective, and responsive care for all. It is a charitable foundation and operates independently from government, political parties, or other interest groups.

Stephen has more than 20 years’ management experience in the National Health Service at local, regional and national levels, and is also a Fellow of the Royal Society of Medicine. He has been a Non-Executive Director of Monitor since 1 October 2006.

Robert Harris, Policy Director, Monitor

Robert Harris was appointed as Policy Director of Monitor in September 2006.

Robert spent the previous 12 months working for an NHS trust on financial and operational improvement.

Prior to that, his career was spent in investment banking and operational management. Most recently he was CEO of a financial services company, and

before that served as CFO of two global IT corporations. Before moving into operational management he was Managing Director of an investment bank specialising in corporate finance. Past clients include the governments of UK, France, Germany and Japan as well as leading international companies such as BT, AT&T, BP, News Corporation and Sony.

Robert read Law at the University of Oxford, Political Economics the University of Bristol and Finance at Columbia Business School

Dr Richard Friedland, Group Chief Executive Officer, Netcare

Richard was Group Chief Operating Officer for Netcare in South Africa since its inception before relocating to the UK four years ago to spearhead its operations and partnership with the NHS. He has been actively involved in developing Netcare's models of delivery in the UK and remains passionate about patient care and outcome. On 10 May 2005, Richard was appointed Group Chief Executive Officer for Netcare and assumed his responsibilities on 1 September 2005.

Peter Donnelly, Head of Classification and Costing Development, Policy & Strategy – Payment by Results, Department of Health

Peter joined the PbR team in September 2006 to take work on developing systems to support tariff calculation and tariff setting.

Peter initially arrived in the UK 18 months ago to take over the role of Director of Finance for North West London SHA which was at that time the most "financially challenged" in the country. For the 10 years prior to this he ran the PbR system in Victoria, Australia which was one of the first jurisdictions outside of the US to adopt case-mix funding. Before this he spent six years in various New Zealand hospitals as their business manager.

The first part of Peter's career was in industry. He worked in New Zealand as the national business controller for such multi nationals as the Dutch manufacturer Hunter Douglas, the German haircare and cosmetic company Wella and the worlds largest electrical engineering company ABB.

Martin Sykes, Director of Finance, Frimley Park Hospital NHS Foundation Trust

Martin joined the NHS in 1994 as a finance trainee with Northern and Yorkshire Regional Health Authority. He has been Director of Finance at Frimley Park since 2004 where he led the trust application for foundation trust status. Frimley Park serves a population of 400,000 people, has just under 700 beds and an annual turnover of £170m.

Dr Edward Baker, Medical Director of Guy's and St Thomas' NHS Foundation Trust

Dr Edward ("Ted") Baker has been Medical Director of Guy's and St Thomas' NHS Foundation Trust since 2003. He has worked as a consultant there since 1987 and has held a variety of clinical management posts over the last 14 years. He comes from a clinical-academic background and has published extensively about his clinical specialty of paediatric cardiology. In clinical management he has led major a major programme of service improvement, expansion and strategic change of the trust's women and children's services. In his current role he leads the trust on risk management, board assurance, education, research and development and particularly on promoting change in clinical services and clinical engagement in all aspects of the trust's management and strategic development.

Professor Nigel Heaton, Consultant Surgeon, Institute of Liver Studies, King's College Hospital NHS Foundation Trust, London.

Nigel Heaton qualified as a doctor in 1978 at King's College Hospital. After training as a general surgeon with an interest in adult and paediatric liver surgery based at King's, he became involved in the liver transplant programme and was appointed Consultant Surgeon in the unit in 1993. Currently, King's has the largest liver transplant programme in Europe.

He has published over 200 papers on diverse subjects relating to liver transplantation and surgery. He was awarded a personal chair in Liver Transplant Surgery in 2005 by Kings College London, and is currently the Care Group Director of the Liver Unit and Director of Transplantation.

Frances O'Callaghan, General Manager, Liver and Renal Care Group, King's College Hospital NHS Foundation Trust

Frances O'Callaghan has worked at Kings for the last four years as a General Manager for the Liver & Renal Care Group. Frances has a track record in general management having previously worked in similar roles in other London teaching hospitals namely, Chelsea and Westminster Hospital and St George's Hospital.

Frances has worked in the NHS since graduating from Liverpool University and has a varied portfolio having started work at the old North East Thames Regional Health Authority and moving through various roles in mental health, sexual health and core acute services. The role of the General Manager in Liver and Renal is to run a highly specialised portfolio of tertiary services with significant academic interfaces. During Frances' tenure both the liver and renal services have expanded their clinical services and consolidated their performance arrangements.

Jon Bell, Deputy Director of Finance, Chelsea and Westminster NHS Foundation Trust

Jon has been Deputy Director of Finance at Chelsea and Westminster since February 2004. Prior to that Jon led a number of finance related projects across both University College Hospital NHS Trust and Chelsea and Westminster NHS Trust as they then were. This followed five years as a management consultant at Arthur Andersen, working on projects for both commercial and public sectors clients. Jon started his career at Hammersmith Hospital, working there for eight years in financial planning and financial management before leaving to join Arthur Andersen.

Lorraine Bewes, Director of Finance and Information, Chelsea and Westminster NHS Foundation Trust

Lorraine Bewes was appointed Director of Finance and Information in May 2003. Prior to this she was Director of Performance at University College London Hospital NHS Trust and Deputy Director of Finance at Hammersmith Hospitals NHS Trust. She joined the NHS in 1991 following a successful commercial accountancy career, where she worked at ITN and WH Smith Television Service, having originally trained at Arthur Young following her degree at Trinity College, Oxford University.

Professor David Fish, Medical Director, University College Hospitals NHS Foundation Trust

David Fish has been Medical Director, Specialist Hospitals Clinical Board, at University College London Hospitals NHS Foundation Trust, for the last five years. This is a full-time management/leadership role at a first wave NHS foundation trust. David has been much involved in leading the implementation of many of the recent healthcare reforms for UCLH, focusing on the benefits for patients, and is currently piloting Service Line Trading Accounts.

Between 1988 and 2000, David was an academic clinical neurologist at the National Hospital for Neurology & Neurosurgery.

Mike Foster, Finance Director, University College Hospitals NHS Foundation Trust

Mike Foster joined UCLH as Finance Director in April 2003, having previously been Director of Finance and Investment at the North Central London Strategic Health Authority. Prior to this, he was Director of Finance and Information for the Barnet, Enfield and Haringey Health Authority, having previously held a number of Director of Finance and other senior positions both within London and the South West of England. Mike will take up the role of Deputy Chief Executive from April 2007.

The presentations given at *Service Line Reporting: Better Management, Better Performance* will be available to download from the 'events' area of the Monitor website, www.monitor-nhsft.gov.uk